



PATHWAY CLINIC



Procedure for Psychiatric Emergency

To assure the best clinical possible, if you believe you are having psychiatric emergency during clinic hours contact the clinic where you are being seen, either Pathway Clinic, SC (608-643-3663) or The REDI Clinic, a division of Pathway Clinic, SC (414-727-4455). If the clinic is closed you will be referred to the clinic answering service. State you are having an emergency and need to speak with your therapist. If the on call therapist is not available ask to speak with the psychiatrist on call. Our goal is to contact you within 20 minutes. If you do not receive a return call within 20 minutes please call the clinic or answering service again.

If you feel you cannot wait to speak with your provider please go to the nearest hospital or call 911. When you are at your local hospital, please notify the staff you are a client of The REDI Clinic or Pathway Clinic and they will contact the psychiatrist on call.

If psychiatric hospitalization is required, and you are a client of Pathway Clinic you may be transferred to the appropriate hospital depending on your insurance.

If you are a client at The REDI Clinic, you will be referred to Rogers Memorial Hospital.

We appreciate your cooperation in providing you the best care possible.

Thank you,

Tracey Cornella-Carlson, MD
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