



## **Pathway Clinic, SC TELEHEALTH SERVICES**

Pathway Clinic is committed to providing high quality mental health treatment services to our community. Rural communities, such as the Sauk Prairie area, are often underserved and suffer from limited access to specialty mental health services. In order to improve access to specialists and allow for clients to have increased availability and flexibility to see their treatment providers, Pathway Clinic is now providing Telehealth services at each of our locations.

**Pathway Clinic, SC**  
Prairie Du Sac, WI

**The REDI Clinic, a division of Pathway Clinic, SC**  
Wauwatosa, WI & Delafield, WI

### **Why Telehealth?**

Often times, clients and their families have to drive far distances to receive treatment from mental health specialists. They also seek psychiatric care from non-mental health providers with little access to specialty support or even forgo treatment altogether.

### **Telehealth services allow for:**

- Increased flexibility and availability to psychiatric services.
- Increased access to specialty services.
- Reduced wait time.
- Coordinated care within one system for continuity of care.

### **Our Services**

Pathway Clinic, SC has developed a Telehealth program to provide increased access to psychiatry services for the local community. It also allows individuals to connect with clinicians at our specialty eating disorder clinic, The REDI Clinic ([www.rediclinic.com](http://www.rediclinic.com)) to receive nutritional assessments and therapy from professionals specializing in treating individuals with eating disorders. Telehealth also provides patients at The REDI Clinic access to services with a Substance Abuse Counselor at Pathway Clinic ([www.pathwayclinic.com](http://www.pathwayclinic.com)) in Prairie Du Sac, WI.

Appointments for Telehealth services are scheduled like any other appointment at our clinic. Clients can call our reception desk and set up an appointment time that is convenient.

During the appointment, clients will use our Telehealth office and communicate via a flat screen monitor with the provider. The provider is simply located in the Telehealth office at another one of our state licensed clinics. Both the provider and client will be able to see each other live through the screen. The internet connection between the provider and client's video ports is secure and both offices adhere to confidentiality policies and procedures.

### **Confidentiality**

- Client confidentiality and privacy is Pathway Clinic's top priority.
- Telehealth services will be held to the same standard of confidentiality as every other aspect of treatment.
- All clients who schedule Telehealth appointments will be provided documentation on Privacy, Confidentiality, and Informed Consent.
- All technological aspects of Telehealth have been protected to ensure that client records and communications are safe and secure.
- Telehealth services are conducted between two flat-screen television monitors. These television monitors can only be seen by one another, no one else can see the activity on the screens.
- Clients have the right to discontinue their Telehealth services at any time if they feel uncomfortable.

**For questions about Telehealth services at Pathway Clinic, please call Aly at (608) 643-3663.  
For questions about Telehealth services at The REDI Clinic, please call (414) 727-4455.**